



SKLD QUALITY POLICY

SKLD Integrated services is a fully indigenous and Integrated corporate entity providing educational and office supplies, Lifestyle products, (gadgets, travel gear, fitness gear, sleepwear), branded product distribution, technology garment manufacturing and humanitarian aid procurement services through contracts, wholesale, retail, and online channels to our esteemed customers.

Top on our Business core values in order of priority is Customer satisfaction, our commitment to our customers/ interested parties is to meet and exceed their expectations by providing high quality products/services that meets their specifications at a cost competitive rate.

To achieve this, Top management has demonstrated commitment through the following:

Establishment, implementation, and maintenance of a Quality policy that is adequate to the context and scope of its operations as well as the strategic direction of the SKLD. Quality policy is communicated to all staff working under our control via competence training, awareness and inductions and it is understood and implemented.

Establishment & implementation of a process for identifying associated Customers requirements as well as regulatory and statutory requirements and implementing arrangements to promptly satisfy them. We periodically monitor our customers perception of our products and services to use this information feedback for process improvement and enhancement of customer satisfaction.

Establishment, maintenance of SMART objectives at the corporate level as well as at each function and levels of the organisation & plans on how to achieve them and to enhance process performance measurement and monitoring and periodic review of these objectives for continued suitability.

Continually improving our processes and the entire Quality management system by assessing and Implementing opportunities for improvement obtained through QMS system/ process performance and conformity evaluation activities such as internal audits, process performance reports, management review meetings.

Executive Director
Tayo Osiyemi